

Open Door Month End Report - September 2022

Day	Trip Date	Trips by Customer	No Shows	Missed Trips 31-44	Missed Trips 45-60	Missed Trips 61+	Late Trips Past 30 Minutes	Total Cancels	Total Denials	Total Denials%	On Time %	Trips per Hour	Drop Off OTP	VOM
Thursday	9/1/2022	442	5	128	80	43	142	64	0	0.00%	51%	1.76%	32%	31
Friday	9/2/2022	431	16	151	103	56	172	61	0	0.00%	49%	1.87%	37%	27
Saturday	9/3/2022	186	3	21	11	6	18	18	0	0.00%	82%	1.52%	62%	17
Sunday	9/4/2022	137	5	18	5	1	13	7	0	0.00%	77%	1.55%	62%	13
Monday	9/5/2022	109	5	7	5	1	5	15	0	0.00%	94%	1.03%	96%	16
Tuesday	9/6/2022	415	1	93	52	27	104	50	0	0.00%	59%	1.73%	34%	28
Wednesday	9/7/2022	463	4	103	46	21	118	59	0	0.00%	58%	1.70%	29%	30
Thursday	9/8/2022	402	8	119	73	50	120	65	0	0.00%	56%	1.62%	40%	29
Friday	9/9/2022	407	9	123	74	44	118	87	0	0.00%	54%	1.71%	54%	29
Saturday	9/10/2022	186	5	39	20	9	48	33	0	0.00%	60%	1.44%	48%	20
Sunday	9/11/2022	169	1	28	12	7	38	17	0	0.00%	59%	1.49%	45%	18
Monday	9/12/2022	440	6	98	62	30	102	62	0	0.00%	61%	1.71%	42%	30
Tuesday	9/13/2022	422	4	96	66	41	111	61	0	0.00%	61%	1.64%	48%	32
Wednesday	9/14/2022	470	2	96	51	28	113	71	0	0.00%	64%	1.77%	40%	32
Thursday	9/15/2022	402	7	134	98	60	171	72	0	0.00%	49%	1.68%	30%	27
Friday	9/16/2022	414	2	57	29	8	90	52	0	0.00%	66%	1.68%	40%	33
Saturday	9/17/2022	193	6	35	15	7	22	32	0	0.00%	68%	1.35%	64%	20
Sunday	9/18/2022	158	2	19	7	1	17	20	0	0.00%	70%	1.47%	42%	17
Monday	9/19/2022	421	1	71	38	12	64	31	0	0.00%	73%	1.66%	51%	31
Tuesday	9/20/2022	422	2	96	66	39	89	44	0	0.00%	68%	1.67%	54%	31
Wednesday	9/21/2022	420	6	71	41	19	88	62	0	0.00%	68%	1.56%	42%	32
Thursday	9/22/2022	420	5	83	43	21	85	45	0	0.00%	65%	1.59%	48%	32
Friday	9/23/2022	462	2	92	62	34	116	56	3	0.01%	63%	1.77%	42%	30
Saturday	9/24/2022	145	6	13	7	1	10	16	0	0.00%	88%	1.12%	69%	18
Sunday	9/25/2022	166	5	12	4	0	5	11	3	0.01%	88%	1.32%	79%	19
Monday	9/26/2022	422	1	66	39	16	69	42	0	0.00%	72%	1.73%	53%	30
Tuesday	9/27/2022	406	5	94	53	26	77	35	0	0.00%	66%	1.72%	52%	29
Wednesday	9/28/2022	475	2	63	38	22	85	59	0	0.00%	74%	1.64%	48%	32
Thursday	9/29/2022	439	5	95	55	23	95	46	0	0.00%	63%	1.83%	43%	30
Friday	9/30/2022	450	0	108	70	41	108	62	0	0.00%	65%	1.78%	44%	26
	SUMMARY	10,494	131	2229	1325	694	2,413	1,355	6	0.02%	64%	1.78%	46%	N/A

Open Door Month End Report - October 2022

Day	Trip Date	Trips by Customer	No Shows	Missed Trips 31-44	Missed Trips 45-60	Missed Trips 61+	Late Trips Past 30 Minutes	Total Cancels	Total Denials	Total Denials%	On Time %	Trips per Hour	Drop Off OTP	VOM
Saturday	10/1/2022	181	51	23	6	2	6	62	0	0.00%	88%	1.25%	83%	19
Sunday	10/2/2022	145	15	14	3	1	3	65	0	0.00%	92%	1.38%	83%	16
Monday	10/3/2022	424	7	97	45	8	47	101	0	0.00%	77%	1.57%	60%	32
Tuesday	10/4/2022	415	12	73	15	4	15	70	0	0.00%	84%	1.67%	58%	35
Wednesday	10/5/2022	464	31	85	31	15	31	64	0	0.00%	82%	1.64%	64%	38
Thursday	10/6/2022	475	37	84	32	14	33	28	0	0.00%	82%	1.76%	61%	33
Friday	10/7/2022	415	36	82	24	10	24	17	0	0.00%	82%	1.65%	71%	26
Saturday	10/8/2022	180	26	25	10	4	11	70	0	0.00%	85%	1.25%	82%	19
Sunday	10/9/2022	140	14	17	3	1	3	88	0	0.00%	88%	1.42%	75%	16
Monday	10/10/2022	383	9	111	51	32	53	64	0	0.00%	70%	1.65%	55%	32
Tuesday	10/11/2022	467	22	170	98	48	107	75	0	0.00%	60%	1.90%	48%	30
Wednesday	10/12/2022	471	31	174	98	54	99	75	0	0.00%	62%	1.73%	43%	34
Thursday	10/13/2022	432	44	95	39	17	40	16	0	0.00%	79%	1.78%	52%	35
Friday	10/14/2022	421	45	190	138	78	143	31	0	0.00%	55%	1.78%	41%	28
Saturday	10/15/2022	156	31	17	8	6	8	56	0	0.00%	88%	1.29%	71%	15
Sunday	10/16/2022	150	15	16	2	0	2	63	0	0.00%	89%	1.33%	70%	16
Monday	10/17/2022	434	9	71	26	9	26	68	0	0.00%	83%	1.66%	61%	31
Tuesday	10/18/2022	458	33	114	42	16	43	73	0	0.00%	75%	1.79%	57%	32
Wednesday	10/19/2022	480	32	102	47	23	47	75	0	0.00%	78%	1.68%	56%	34
Thursday	10/20/2022	436	38	134	69	36	71	11	0	0.00%	71%	1.69%	48%	33
Friday	10/21/2022	439	43	107	50	21	52	18	0	0.00%	75%	1.75%	56%	30
Saturday	10/22/2022	183	39	26	10	4	10	48	0	0.00%	84%	1.37%	72%	20
Sunday	10/23/2022	165	12	37	18	9	20	55	0	0.00%	74%	1.63%	47%	14
Monday	10/24/2022	427	9	132	71	30	73	78	0	0.00%	71%	1.71%	59%	30
Tuesday	10/25/2022	456	42	193	125	85	129	61	0	0.00%	58%	1.62%	46%	31
Wednesday	10/26/2022	485	33	217	134	83	136	70	0	0.00%	55%	1.66%	31%	37
Thursday	10/27/2022	444	40	184	125	82	129	36	0	0.00%	57%	1.76%	30%	33
Friday	10/28/2022	450	29	132	68	26	71	19	0	0.00%	69%	1.71%	58%	35
Saturday	10/29/2022	189	38	40	21	9	22	43	0	0.00%	78%	1.44%	69%	17
Sunday	10/30/2022	149	12	9	1	0	1	61	0	0.00%	93%	1.29%	73%	16
Monday	10/31/2022	438	5	111	54	28	55	66	0	0.00%	74%	1.63%	68%	32
	SUMMARY	10,952	840	2882	1464	755	1,510	1,727	0	0.00%	74%	1.78%	56%	N/A